

Privacy Policy

Last Updated: 11/09/2024

Welcome to FLO MOBILITY SERVICE LTD's website. We respect your privacy and are committed to protecting your personal data. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website. Please read this policy carefully to understand our views and practices regarding your personal data and how we will treat it.

Information We Collect

When you visit or interact with our website, we may collect the following types of personal data:

a) Personal Identification Information

- Name
- Email address
- Phone number
- Company name (if applicable)

b) Technical Information

- IP address
- Browser type and version
- Time zone setting
- Browser plug-in types and versions
- Operating system and platform

c) Usage Data

We collect information about how you use our website, including the pages you visit, the time spent on those pages, and other engagement metrics.

d) Cookies

We use cookies and similar technologies to enhance user experience, improve site functionality, and analyze site usage.

How We Use Your Information

We may use the information we collect in the following ways:

- To provide and improve our services, products, and website functionality
- To communicate with you, including responding to your inquiries or sending updates about our products and services
- To personalize your experience on our website
- To comply with legal obligations and ensure the security of our website

- To carry out statistical analysis and research to better understand user behavior and preferences

How We Share Your Information

We do not sell, trade, or rent your personal data to third parties. However, we may share your personal data with the following parties:

- Service Providers: Third-party vendors that help us operate the website and provide our services (e.g., hosting providers, email service providers)
- Legal Authorities: If required by law or to protect our rights, we may share your data with relevant authorities
- Business Transfers: In the event of a merger, acquisition, or sale of assets, your personal data may be transferred to the new owner

Data Security

We take appropriate technical and organizational measures to safeguard your personal data. However, please note that no transmission over the internet is entirely secure, and we cannot guarantee the absolute security of your information.

Your Rights

Depending on your jurisdiction, you may have certain rights regarding your personal data, including:

- Access: The right to request access to your personal data that we hold
- Correction: The right to request the correction of inaccurate or incomplete data
- Deletion: The right to request the deletion of your personal data
- Objection: The right to object to the processing of your personal data
- Data Portability: The right to request a copy of your personal data in a structured, machine-readable format

To exercise any of these rights, please contact us at info@flo.mu.

Third-Party Links

Our website may contain links to third-party websites. This Privacy Policy applies only to our website. We are not responsible for the privacy practices or the content of third-party websites. We encourage you to read the privacy policies of any linked websites.

Children's Privacy

Our website is not intended for children under the age of 16, and we do not knowingly collect personal data from children. If we become aware that we have collected personal data from a child under 16 without verification of parental consent, we will delete that information as quickly as possible.

Changes to this Privacy Policy

We may update this Privacy Policy from time to time to reflect changes in our practices or

for other operational, legal, or regulatory reasons. Any changes will be posted on this page, and where appropriate, we will notify you by email or by displaying a prominent notice on our website.

Governing Law

This Privacy Policy shall be governed by and construed in accordance with the laws of the Republic of Mauritius.

Contact Us

If you have any questions about this Privacy Policy or how we handle your personal data, please contact us at:

FLO MOBILITY SERVICE LTD

14 Hugnin Road, Beau Bassin-Rose Hill 71361, Mauritius

Email: info@flo.mu

Phone: (+230) 464 5500

By using our website, you acknowledge that you have read and understood this Privacy Policy.